

Company Charter

“OUR CUSTOMERS ALWAYS COME FIRST”



We will:

- Listen to and understand the customer’s needs and expectations.
- Clearly define solutions that match the customer needs.
- Establish and comply with the return date of information.
- Educate the customer about our products and services.
- Follow up on all core business related activities.
- Manage customer expectations from initial enquiry to completion.
- Ensure that response time to customers, colleagues, and our supply chain will be within the same working day.
- Treat every customer, colleague and supply chain member with the same level of respect.
- Communicate in a concise, accurate, relevant and professional manner.
- Produce unambiguous documentation which is concise, accurate, professional and corporate.
- Take ownership of our own areas of responsibility.
- Escalate all disputes to your line manager within 24 hours and aim to resolve the issue within 30 days.
- All appreciate and understand that commercial awareness is everyone’s responsibility.

The company’s commitment to its employees is to support them with delivery and commit adequate resources to enable fulfilment of this charter.

Call us
+44 (0) 1925 710923

Visit
asgservices.co.uk

“ Our vision is to be the supplier of choice for warehouse and industrial identification, safety systems and associated products, by offering clients a quality-driven, total solution via multi-channel procurement methods. ”

Tony Gresty | Managing Director – ASG Services



Labelling and Safety Solutions

About us

At ASG Services we have gained an excellent reputation for providing the most appropriate labelling and safety products to meet the specific requirements of our customers.

By providing a range of products in each of our specialist fields we are able to provide the optimum solution for every client from one source.

From our beginning over fifteen years ago we have been constantly developing our products and services.

We have a considerable depth of knowledge in all labelling and industrial floor marking and painting systems specific to the warehousing and distribution industries.

Our success in developing line marking to provide personnel segregation systems, is complemented by our other safety solutions which include internal security mesh, safety signage, plus barrier and column protection.

Our unique product and service offering is very attractive to companies looking to satisfy all their needs from a single source.



Location Labels

Floor Marking

Block Stack Solutions

Machine Guarding

Safety Signs

Label Holders

Safety Barriers

Installation



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ASG Services - a trading division of Westbrook Industrial Limited

